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Docket Number (Optional) NOTICE OF APPEAL FROM THE EXAMINER TO 019287-0317293 THE BOARD OF PATENT APPEALS AND INTERFERENCES. I hereby certify that this correspondence is being facsimile transmitted In re Application of to the USPTO or deposited with the United States Postal Service with LUNDY M. LEWIS sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-Application Number Filed 1450" [37 CFR 1.8(a)] 09/578,156 May 23, 2000 For METHOD AND APPARATUS FOR EVENT CORRELATION IN SERVICE LEVEL MANAGEMENT (SLM) Signature Art I Init Evaminer Typed or printed 2145 Jeffrey R. Swearingen name Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner. 500.00 The fee for this Notice of Appeal is (37 CFR 41.20(b)(1)) Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced by half, and the resulting fee is: A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. I have enclosed a duplicate copy of this sheet. The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 033975 . I have enclosed a duplicate copy of this sheet. |X| A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. I am the applicant/inventor. Signature assignee of record of the entire interest. Rick A. Toering See 37 CFR 3.71, Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96) Typed or printed name attorney or agent of record. 43195 (703) 770-7620 Registration number elephone number attorney or agent acting under 37 CFR 1.34. August 30, 2007 Registration number if acting under 37 CFR 1.34. NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required.

This collection of information is required by 37 CFR 41.31. The information is required to obtain or retain a benefit by the public which is to file (ead by the USPT) to processly an application. Confiderability in governed by 58 U.S. 0.2 22 and 57 CFR 11.1.1.1.4 and 41.61. This collection is estimated to rate at 27 minutes to complete, including pathering, preparing, and submitting the completed application form to the USPTD. There will vary depending upon the individual case. Any comments on the amount of time by our require to complete this form and/or suppassions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademarks Officer, U.S. Department of Commerce, P.O. 80x 1469, Alexandria, VA 22313-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS SEND TO Commissions for reducing the Statistics of Chief.

Submit multiple forms if more than one signature is required, see below*.

forms are submitted.

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